

ENCORE

Friday 15th July, 2011

Maria Mc Connell
Childcare Department Manager
DIAL-AN-ANGEL Pty Limited
Level 4, 201 New South Head Road
EDGECLIFF NSW 2027

Dear Maria,

I am so glad we chose DIAL-AN-ANGEL to work with in May this year. From our first meeting with you we knew we had made the right decision to bring you on board for this project.

Our client was an International Company who bought to Sydney their sales people and families on their annual reward and recognition trip. There were 650 winners and their families came from all over the world to experience Sydney for four days. Along with them were eighty children who attended a specially created Children's Club at the Four Seasons Hotel. After several meetings we decided to engage DIAL-AN-ANGEL to work with us to build a Children's Program for the duration of their stay.

Logistically this was a challenge with more than 22 DIAL-AN-ANGEL staff on site daily and during the evenings to care and entertain the children aged 5 – 15 years old. Not only did the ANGEL's give the children the special care they are known for, they organized the meals that were served, met the parents and assisted with the activities that had been planned for the children.

ENCORE is a Destination Management Company and we were delighted to partner with such professionals as you.

Maria I wanted to personally thank you for the time and guidance you were able to give us, your professionalism shone through and we were delighted to be able to work closely with you. The feedback from our client and the families was exceptional and they are saying it was the best Children's Club they had ever experienced.

A special thank you to all your ANGELS!

Warm regards,



Deb Saunders
Company Director
ENCORE

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